IGNIS by Saphira

Scam Safety Guide

[PLACEHOLDER: subtitle, e.g. Simple steps to check before you click, call or pay]

[PLACEHOLDER: edition and date]

SAMPLE CONTENT. Every line in this guide is placeholder text used to test the template. Do not sell or print it.

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Chapter 1

Welcome

[PLACEHOLDER: A short, warm welcome in plain words. Say who this guide is for and that asking for help is always the smart thing to do.]

The three answers

- LIKELY SCAM: do not reply, click or pay.
- NOT SURE — LET'S CHECK: do not click yet. Check with someone you trust.
- LOOKS SAFE: nothing wrong found, but no check is perfect.

> **Remember**
>
> Real companies and government offices will wait while you check. Anyone who rushes you is a reason to stop.

How to use this guide

- **[PLACEHOLDER: Read one chapter at a time.]**
- **[PLACEHOLDER: Keep the checklist near your phone.]**
- **[PLACEHOLDER: Share it with a friend or family member.]**

Chapter 2

Three questions to ask first

[PLACEHOLDER: Introduce the habit: pause, then ask.]

1. **[PLACEHOLDER: Did I expect this message?]**
2. **[PLACEHOLDER: Is it asking for money, a code or private information?]**
3. **[PLACEHOLDER: Is it rushing me?]**

A safe way to double-check

Call the company using the number on your card, your bill or its real website. Never use the number in the message.

Chapter 3

Common scams

[PLACEHOLDER: One short section per scam. Keep each to what it looks like, why it is a trick, and what to do.]

Package and toll texts

[PLACEHOLDER: Describe the fake delivery or unpaid toll text.]

A grandchild in trouble

[PLACEHOLDER: Describe the call or text from someone pretending to be family.]

What you can say

"I will call you back on the number I already have."

Then hang up.

Chapter 4

If you already sent money

[PLACEHOLDER: Reassure first. This is not your fault.]

What to do today

- ☐ [PLACEHOLDER: Call your bank or card company on the number on your card.]
- ☐ [PLACEHOLDER: Tell a family member or friend.]
- ☐ [PLACEHOLDER: Report it at reportfraud.ftc.gov.]
- ☐ [PLACEHOLDER: Change any password you shared.]

Chapter 5

Fridge checklist

Before I click, call or pay

- ☐ I was expecting this.
- ☐ It is not asking for gift cards, wire transfers or crypto.
- ☐ It is not asking for a code or password.
- ☐ I am not being rushed or told to keep it secret.
- ☐ I checked using a number I already trust.

When in doubt

Stop. Ask someone you trust. **[PLACEHOLDER: add IGNIS number to text]**

Chapter 6

Who to call

[PLACEHOLDER: Verify every number and address before printing.]

- Report fraud (FTC): reportfraud.ftc.gov
- Internet crime (FBI): ic3.gov
- National Elder Fraud Hotline: 1-833-372-8311
- Forward scam texts to 7726 (SPAM)

About this guide

[PLACEHOLDER: About the publisher, disclaimer (not legal or financial advice), contact, and how to start the service]

This guide gives general information. It is not legal, financial or computer-security advice, and no guide can protect against every scam.